



LGAA CONFERENCE & TRADE SHOW
SHERATON HOTEL | RED DEER

PARTNERS IN PROGRESS
APRIL 4-6, 2018

Wednesday | April 4, 2018

8:00 – 9:00 a.m. *Continental Breakfast*

9:00 – 9:15 a.m. Welcome

9:15 – 10:30 a.m. Keynote Address

Margot Ross Graham | Be the Leader Your Employees Expect

It can be hard to find and keep great employees. Imagine the kind of leader you could be if you thought less about what you expect from your employees and more about what they should expect from you.

10:30 – 11:00 a.m. *Networking Break*

11:00 – Noon Education Session

Jaycen Keuhen | The New Normal - Cyber Security Awareness

Risks to data have never been greater than today. In an online, interconnected workplace the threat of ransomware and social engineering is increasing exponentially. This session will give real world examples and recommendations to help protect you, your team and your organization's digital assets.

Noon – 1 p.m. LGAA AGM Luncheon

Calling all members! Join us at the AGM and listen to the latest news from LGAA. The Canadian Association of Municipal Administrators and the Alberta Public Works Association will be on hand to highlight their work and membership benefits.

1:00 – 2:30 p.m. Caucus Member Discussions

Join municipal staff (from communities similar in size to yours) in a discussion about issues, best practices and more!

2:30 – 3:00 p.m. *Networking Break*

3:00 – 4:30 p.m. Education Session

Donald Lidstone | Bylaw Drafting

Attendees will learn how to capture council policy in bylaws, draft effective definitions, help to ensure validity and discourage attacks in court. This session will also highlight how to adopt user-friendly language, make regulatory bylaws enforceable, and share best practices from across Canada and the US.

5:30 – 9:00 p.m. AUMA Hospitality Night

Join the AUMA for a night of fun, food and networking.

have you heard the news?

You may have noticed that the LGAA website is looking a little different these days. By changing the website, we are able to respond to member requests to provide more services online.

Some of the new features include:

- Upgraded member tools which allow members to renew membership and change contact information
- Online registration for conferences, events, and zone meetings
- Improved member question service that allows members to see questions and answers
- Mobile friendly access



follow us
@albertalgaa



sign up for our
e-newsletter
www.lgaa.ab.ca

Thursday | April 5, 2018

8:00 – 10:00 a.m. Trade Show Breakfast

Network with suppliers from across the province during breakfast.

10:00 – 10:15 a.m. LGAA | Greetings from President & Board

10:15 – 11:30 a.m. Education Session

Dave Howlett | Suffering from EDD (Empathy Deficit Disorder)

This enjoyable and interactive workshop employs 'the Empathy Toy'. This interactive puzzle game will teach you how to communicate better and to develop empathy skills. Be prepared to laugh, listen and learn!

11:30 – 1:30 p.m. Trade Show Luncheon & Prize Draws

Visit our suppliers one more time and stick around for some great prizes!

1:30 – 2:30 p.m. Education Session

Peer Panel: Inter-Municipal Collaboration and Partnerships

Municipalities have distinct characteristics according to geographical location, land base, population and services. Join us as we hear from several municipalities that are working towards a successful inter-municipal collaborative relationship.

2:30 – 2:45 p.m. *Networking Break*

2:45 – 4:00 p.m. Education Session

Michael Solowan | Legal Issues in Municipal Government

Michael Solowan from Brownlee LLP will explore some of today's most pressing legal issues affecting local government. This session will provide attendees with the information they need to keep on top of today's legal trends.

4:00 – 4:30 p.m. Education Session

Alberta Small Brewers Association

Join us as we celebrate one of Alberta's newest industries – Craft Beer! Terry Rock from the Alberta Small Brewers Association will be on hand to talk about craft brewing in Alberta and to educate attendees on how they can bring this new industry (and revenue) to their municipalities.

6:00 p.m. Happy Hour

Please join us as the Alberta Small Brewers Association takes us on a tasting adventure of some of Alberta's newest craft breweries. Beers will be supplied from Siding 14, Blindman and Troubled Monk.

7:00 p.m.



Dress up in your finest diamonds or dress down in your favourite denim as we enjoy a night of fast-paced entertainment

Remember to tag us on twitter

[@albertalgaa](https://twitter.com/albertalgaa)

This year, our banquet night will feature two amazing acts that will keep you entertained all night long.

SHINE is a semi-professional song & dance ensemble comprised of dynamic and energetic young adults. **SHINE** will capture your imagination and bring you on a journey of spell-binding song and dance.

The **Outlaw Country** provides some high energy entertainment which showcases their love for country swing. **Outlaw Country** provides introductory lessons for the audience so you may want to wear your cowboy boots and stetsons!

Friday | April 6, 2018

8:00 – 9:00 a.m. *Continental Breakfast*

9:00 – 10:00 a.m. Education Session

Marianne Ryan | Ombudsman: Benefits of an Impartial Third Party

The Alberta Ombudsman presently provides oversight of the provincial government to ensure fair treatment through independent investigations, recommendations and education. This session will highlight how Alberta's Ombudsman can influence local government.

10:00 – 10:15 a.m. *Networking Break*

10:15 – 11:30 am. Government Session

Dialogue with Municipal Affairs

This interactive session will provide an opportunity for delegates to hear from various Municipal Affairs staff on current activities.

11:30 – 11:45 a.m. *Networking Lunch*

11:45 – 1:00 p.m. Education Session & Wrap-up

Dave Howlett | How to Connect (like a Real Human Being)

This fast-paced and humorous session will show you an easy 3-step method to increase your self-awareness. You can use the RHB method to collaborate with others, become a servant leader, deal with stress and even reduce road rage!



LGAA

Local Government Administration Association
Strength Through Networking

www.lgaa.ab.ca

Sheraton Hotel and Conference Centre | HOST HOTEL

3310 - 50 Avenue, Red Deer
403-346-2091

When calling to book a room, please let the reservation agent know that you are attending the LGAA conference and trade show.

Sandman Hotel

2818 Gaetz Avenue, Red Deer
403-343-7400

Baymont Inn & Suites (formerly the Red Deer Lodge)

4311-49 Avenue, Red Deer
403-346-8841

LGAA Conference Registration Form and Invoice

DON'T WANT TO FILL THIS FORM OUT BY HAND?

You can now register online!

visit: www.lgaa.ab.ca

Name: _____

Email: _____

Employer: _____

Phone: _____

Address (please include postal code): _____

Information provided is collected for the purposes of processing and completing conference registrations. The LGAA does not share this information with outside parties.

Please make cheques payable to: **Local Government Administration Association**
Box 565, Thorhild, AB T0A 3J0 | info@lgaa.ab.ca | Fax: 780-398-2643

Registration Fees (please indicate):

LGAA Conference & Trade Show

Membership fees must be paid to receive member's rate

ALL PRICES INCLUDE GST

LGAA Conference Combo April 4-6	Member	\$488.25	<input type="checkbox"/>
	Non-Member	\$593.25	<input type="checkbox"/>
LGAA Conference April 5&6 Only	Member	\$330.75	<input type="checkbox"/>
	Non-Member	\$383.25	<input type="checkbox"/>
Partner Tickets for Gala Night Banquet Delegate fees already include a banquet ticket. This is for partners/spouses/guests only.		\$63.00	<input type="checkbox"/>

GST 888824 16919 TR0001 TOTAL: _____

Wednesday registration includes breakfast and lunch.
Thursday registration includes breakfast, lunch and banquet.
Friday registration includes breakfast and lunch.

Registrations will not be processed until full payment is received. Notice of cancellation must be received in writing. A \$52.50 (inc. GST) cancellation fee will be applied. After March 15 no refunds will be issued. In the event that the LGAA Conference fails to take place as scheduled, or is interrupted/or discontinued, or access is prevented or interfered with, or any other cause beyond the reasonable control of the Association, the delegates release the Association from all damages and claims for damages, and agrees that the sole liability of the Association shall be to return each delegate's registration fees less a prorated share of the costs committed by the Association to that time and date. Information is collected for purposes of registration.