



ARMAA & LGAA Zone 3 Meeting Agenda

October 5, 2023

Morinville Community Cultural Centre, Hall A, 9502 100 Avenue, Morinville

--- In-person participation only ---

Time	Topic
8:30 a.m.	Networking and breakfast snacks
9:30 a.m.	Introductions
9:40 a.m.	Update from ARMAA and LGAA
10:00 a.m.	<p>Succession Planning and Cross Training of Staff This session will involve peer-to-peer discussions on how your municipality or department is addressing the inevitable changing of staff. Take advantage of this time to share or gain knowledge on how to proactively prepare future leaders in your organization, cross train staff to retain organizational knowledge, and be more resilient to retain staff or be ready for when a resignation letter crosses your desk.</p>
10:55 a.m.	Break
11:10 a.m.	<p>Using Communication to Build Trust and Manage Expectations of Residents Any experienced municipal government leader will know that most residents have limited understanding of how municipalities operate and why many decisions are made. This lack of awareness and misunderstandings can lead to distrust of municipal leaders. This session will feature a brief presentation by Benjamin Proulx of Catalyst Communications plus peer-to-peer discussions on how municipalities can use communications campaigns to better inform residents, set more realistic expectations, and proactively lessen the risk of public outcry.</p>
12:00 p.m.	Lunch and networking
12:50 p.m.	Sponsor profile
1:00 p.m.	<p>Provincial Issues Panel Representatives from Municipal Affairs, Alberta Municipalities, and the Rural Municipalities of Alberta will provide updates on current issues and initiatives. Use this opportunity to ask questions or share your input on how your municipality can be supported at the provincial level.</p>
2:15 p.m.	<p>Roundtable Dialogue on Local Issues This is your time to set the agenda. You raise the topic and gain insights and opinions from your peers from around the region. Use this opportunity to seek advice or learn how other municipalities are managing current issues.</p>
3:00 p.m.	Closing remarks

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