



ARMAA & LGAA Zone 4 Meeting Agenda

October 4, 2023

The Dunes Golf & Winter Club, 60042 Township Rd 704A, Grande Prairie

--- In-person participation only ---

| Time | Topic |
|------------|---|
| 8:30 a.m. | Networking and breakfast snacks |
| 9:30 a.m. | Introductions |
| 9:40 a.m. | Update from ARMAA and LGAA |
| 10:00 a.m. | <p>Using Communication to Build Trust and Manage Expectations of Residents Any experienced municipal government leader will know that most residents have limited understanding of how municipalities operate and why many decisions are made. This lack of awareness and misunderstanding can lead to distrust of municipal leaders. This session will involve peer-to-peer discussions on how municipalities can use communication campaigns to better inform residents, set more realistic expectations, and proactively lessen the risk of public outcry. It will also involve discussions on how to mitigate unrest when it arises.</p> |
| 10:55 a.m. | Break |
| 11:10 a.m. | <p>Workplace Culture Do you feel inspired when you come to work? Do your team members feel the same way? This session will feature peer-to-peer discussions where you can self-reflect on you and your team's leadership style. Use this time to absorb ideas that will help spur your municipality to be a place where employees happily tell their family, friends, and neighbours how much they enjoy being part of your organization.</p> |
| 12:00 p.m. | Lunch and networking |
| 12:50 p.m. | Sponsor profile |
| 1:00 p.m. | <p>Provincial Issues Panel Representatives from Municipal Affairs, Alberta Municipalities, and the Rural Municipalities of Alberta will provide updates on current issues and initiatives. Use this opportunity to ask questions or share your input on how your municipality can be supported at the provincial level.</p> |
| 2:15 p.m. | <p>Roundtable Dialogue on Local Issues This is your time to set the agenda. You raise the topic and gain insights and opinions from your peers from around the region. Use this opportunity to seek advice or learn how other municipalities are managing current issues.</p> |
| 3:00 p.m. | Closing remarks |

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